

How much does it cost?

Go to the "Rates" page to know our prices

Do we absolutely have to reserve?

It is preferable to do so, since we cannot guarantee availabilities for our rooms for drop ins.

How can I reserve?

Click on the 'Booking' tab above or call us at (450) 461-9090

Do I have to pay when I reserve?

It's up to you. You may pay online with a credit card when you make the reservation and save time, or you can pay once you arrive.

What modes of payment do you accept?

Online: Credit card only.

In person: Credit card, debit or cash.

** We don't accept American Express cards.

Are your rooms wheelchair accessible?

Unfortunately, the rooms are not wheelchair accessible. (tight spaces and puzzles out of reach)

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Do you have group rates?

Yes, go to the "Rates" page to know our group prices.

Do I get a discount on my birthday?

Entry is free for you on your birthday. You must bring an ID as proof and a minimum of 3 peoples accompanying you.

What is the minimum age requirement?

Based on our experience, children between the ages of 8 and 11 can participate and help in their own way. However, they are not able to solve the puzzles on their own.

It is for this reason that we require at least 1 adult in the room to help them.

For young people between the ages of 12 and 14, they are more capable to solve puzzles on their own.

However, we also require the presence of at least 1 adult with them to ensure a certain discipline and the smooth running of the game.

Children of ages 7 and under must be accompanied by at least 1 adult. We do not accept more than two non-paying children per adult.

I made a reservation, but I am unable to make it. Can I change the date?

Cancellations or changes must be done 24 hours in advance, **by phone only**.

Are the games bilingual?

Yes, all our rooms are in French and English.

If we run out of time during our game and haven't finished, can we continue playing?

If there isn't a reservation after you, we can offer you an extra 15 minutes for 5\$+ tx per player. You also have the option to come back and play the same room with 50% off, monday to thursday only.

If we are only 2 or 3 players will we be paired up?

No, you will not be matched. The room is reserved for your group only.